#### BEFORE

### THE PUBLIC SERVICE COMMISSION OF

#### SOUTH CAROLINA

DOCKET NO. 2014-101-T - ORDER NO. 2014-547

JULY 1, 2014

IN RE: Application of Kenneth R. Hughes d/b/a
Hughes Haul for a Class E (Household
Goods) Certificate of Public Convenience
and Necessity for Operation of Motor
Vehicle Carrier

ORDER GRANTING
CLASS E (HOUSEHOLD
GOODS) CERTIFICATE
OF PUBLIC
CONVENIECE AND
NECESSITY

This matter comes before the Public Service Commission of South Carolina ("Commission") on the Application of Kenneth R. Hughes d/b/a Hughes Haul ("Applicant") for a Class E (Household Goods) Certificate of Public Convenience and Necessity. The Applicant seeks statewide authority to move household goods between points and places in South Carolina. Pursuant to 10 S.C. Code Ann. Regs. 103-817(C)(3)(a), the Applicant timely published notice of this matter in a newspaper of general circulation. No parties intervened, and a hearing on the Application was held on June 25, 2014, in the offices of the Commission.

The parties at the hearing included the Applicant and the Office of Regulatory Staff ("ORS"). The Applicant was represented by Kenneth Hughes, who testified on his own behalf. Mr. Hughes also presented the testimony of David Austin as a shipper witness. ORS was represented by Shannon Hudson, Esquire, and presented the testimony of ORS Transportation Manager, George Parker.

PAGE 2

During the hearing, Hughes testified about his knowledge and experience in the moving industry and stated that he was aware of and intended to comply with the Commission's regulations concerning household goods movers. Additionally, Mr. Austin, a former customer, testified about the need for additional movers in the area for which authority is applied. For ORS, Mr. Parker testified that he found the Application to be in order. Mr. Parker also stated that he performed an inspection and found the Applicant's equipment to be acceptable.

The Commission also finds the Application to be in order. Additionally, we conclude that the Applicant has demonstrated that it is fit, willing, and able to operate as a household goods mover pursuant to S.C. Code Ann. § 58-23-330 and 10 S.C. Code Ann. Regs. 103-133. Furthermore, we find that the public convenience and necessity is not already being served by existing authorized service. Therefore, the Application of Kenneth R. Hughes d/b/a Hughes Haul should be granted.

#### IT IS THEREFORE ORDERED:

- 1. The Application of Kenneth R. Hughes d/b/a Hughes Haul for a Class E (Household Goods) Certificate of Public Convenience and Necessity is approved for the Applicant to transport household goods throughout South Carolina. In addition, the proposed tariff, filed on June 11, 2014, is also approved and attached hereto as Order Exhibit 1.
- 2. The Applicant shall file with the Office of Regulatory Staff the proper insurance, safety rating, and other information required by S.C. Code Ann. Section 58-23-10 et. seq. (1976), as amended, and by 10 S.C. Code Ann. Regs. 103-100 through

103-241 of the Commission's Rules and Regulations for Motor Carriers, as amended, and 2 S.C. Code Ann. Regs. 38-400 through 38-503 of the Department of Public Safety's Rules and Regulations for Motor Carriers, as amended, within ninety (90) days of the date of this Order, or within such additional time as may be authorized by the Commission.

- 3. Upon compliance with S.C. Code Ann. Section 58-23-10 et. seq. (1976), as amended, and the applicable Regulations for Motor Carriers, S.C. Code Ann. Regs. Vol. 10 (1976), as amended, a Certificate shall be issued by the Office of Regulatory Staff authorizing the motor carrier services granted herein.
- 4. Prior to compliance with the above-referenced requirements and receipt of a Certificate, the motor carrier services authorized by this Order shall not be provided.
- 5. Failure of the Applicant to either (1) complete the certification process by complying with the Office of Regulatory Staff requirements of causing to be filed with the Commission proof of appropriate insurance and an acceptable safety rating within ninety (90) days of the date of this Order or (2) to request and obtain from the Commission additional time to comply with the requirements of the Commission as stated above, may result in the authorization approved in the Order being revoked.
- 6. That if the Applicant fails to comply with the filing requirements contained herein, this Order granting the Application shall be deemed null and void and the Application herein shall be dismissed without prejudice. In this event, no further order of this Commission is necessary.

7. That pursuant to the two month reporting requirement contained in Order

No. 2014-443 (May 21, 2014), the ORS is requested to furnish the name and docket

numbers of the Applicant to the Commission, should the Applicant become non-

compliant with the present Order. After such notification, the Docket shall be closed.

8. That this Order shall remain in full force and effect until further order of

the Commission.

BY ORDER OF THE COMMISSION:

Nikiva Hall, Chairman

ATTEST:

Swain E. Whitfield, Vice Chairman

(SEAL)

South Carolina Household Goods Tariff

250955

## REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO

## CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE

## STATE OF SOUTH CAROLINA

Date Proposed: 5/24/2014

Effective Date:

July 1, 2014 (Page 2 of 10)

## **Hughes Haul Movers**

# South Carolina Household Goods Tariff

## **TABLE OF CONTENTS**

Title Page  Table of Contents			
SEC	CTION 1	4	
1.0	Transportation Charges	5	
1.1	Hourly Rates and Charges	5	
1.2	Office Hours / Minimum Hourly Charges	5	
SEC	CTION 2	6	
2.0	Additional Services	6	
2.1	Bulky Article Charges	7	
2.2	Elevator or Stair Carry	7	
2.3	Excessive Distance or Long Carry Charges	7	
2.4	Pick Up and Delivery	7	
2.5	Packing and Unpacking	7	
2.6	Piano Charges	7	
2.7	Articles, Special Servicing	8	
2.8	Waiting Time	8	
<b>SEC</b> 3.0	TION 3 Rules and Regulations	8	
3.1	Claims	8	
3.2	Computing Charges	9	
3.3	Governing Publications	9	
3.4	Bill of Lading, Contract Terms, Conditions	9	
3.5	Items of Particular Value	9	
3.6	Delays	9	
	TION 4		
4.0 4.1	Promotions Military/Senior Citizens	10	
<b>→.</b> I	IVITULALY/ SECTOR CHIZERS	10	

Date Proposed: 5/24/2014

Effective Date: \_\_\_\_\_

South Carolina Household Goods Tariff

## **Applicability of Tariff**

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by Hughes Haul Movers. These services are furnished between points and places in <u>South Carolina</u>.

Date Prop	posed	: 5/24/2014
<b>Effective</b>	Date:	

## South Carolina Household Goods Tariff

### **SECTION 1**

## 1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

Fuel Charge

Under 50 miles \$75 Over 50 miles \$150

Mileage is figured from Pick up point to drop off location. Fuel charge is applied per truck.

### 1.1 Hourly Rates and Charges

Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Hughes Haul Movers office location, and includes the movers estimate return time to the office location.

#### Monday -Friday 9am-6pm

Number of Movers	Hourly Rate
Two Men and a Truck	\$125.00
Three Men and a Truck	\$155.00
Four Men and a Truck	\$185.00
Each Additional Man	\$30.00 per man/per hour
Each Additional Truck	\$80.00 per truck/per hour

## Monday-Friday after 6pm

Number of Movers	Hourly Rate		
Two Men and a Truck	\$145.00		
Three Men and a Truck	\$185.00		
Four Men and a Truck	\$225.00		
Each Additional Man	\$40.00 per man/per hour		
Each Additional Truck	\$85.00 per truck/per hour		

Date Proposed:	: 5/24/2014
<b>Effective Date:</b>	

## South Carolina Household Goods Tariff

## Weekends Sat-Sun 9am-6pm

### Weekends Sat-Sun after 6pm

Number of Movers	Hourly Rate		
Two Men and a Truck	\$155.00		
Three Men and a Truck	\$195.00		
Four Men and a Truck	\$235.00		
Each Additional Man	\$40.00 per man/per hour		
Each Additional Truck	\$100.00 per truck/per hour		

## 1.2 Office Hours / Minimum Hourly Charges:

Hughes Haul Movers will operate Monday – Friday, 8:00 am – 6:00 pm and Saturday and Sunday from 8:00am – 6:00pm.

#### One Truck

Monday- Friday	Three-Hour Minimum Charge
Saturday- Sunday	Four-Hour Minimum Charge
Recognized Federal Holidays	Four- Hour Minimum Charge

#### Two Trucks

Monday- Friday	Six-Hour Minimum Charge
Saturday- Sunday	Eight-Hour Minimum Charge
Recognized Federal Holidays	Eight- Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Hughes Haul Movers will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

Date	Proposed:	5/24/2014
Fffec	tive Date:	

### Section 2

#### 2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

### 2.1 Bulky Article Charges (per item)

- Floor Model Television 48" or above (includes packing) \$75
- Pool Tables- \$400
- Gun cabinet \$100
- Items in Excess of 400 lbs \$150
- Hot Tubs, Whirlpools \$350
- Riding Lawnmowers- \$75
- Freezers \$50
- Patio Furniture-\$100.00
- Golf Carts \$150
  - Tool Box (over 100 lbs) -\$100.00
  - Safe/Gun Safe- \$100.00
  - Weight/Work out Equipment- \$100.00 per item/set
  - Grills (Gas or charcoal) -\$75.00
  - Air Compressor/Pressure Washer-

Under 4000psi- \$25.00

Over 4000 psi- \$150.00 (trailored)

- Mattress- Twin \$25 Full/Queen \$50 King \$75
- Car w/Dolly- under 50 miles \$250.00 over 50 miles \$325.00
- Jet Ski (trailored)- \$100.00
- Motorcycles-\$125
- Boat (trailored) \$200.00
- Mirrors (includes packing) \$35.00
- Large Pictures (includes packing) \$35.00
- Art Work (includes packing) 35.00

Date	Propos	ed: 5/	24/	2014
Effec	tive Dat	۰.		

#### 2.2 Elevator or Stair Carry

Hughes Haul Movers does apply an additional charge for stairs or Elevator carry.

Apartment building- 2nd floor or higher additional \$25 per hour Two Story House- additional \$15 per hour

### 2.3 Excessive Distance or Long Carry Charges

Hughes Haul Movers charges and additional \$25 per hour if there are over 25 steps from truck to loading door. Additional hourly rate applies only during the hours Hughes Haul is unloading.

## 2.4 Pick Up and Delivery

Hughes Haul Movers does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

#### 2.5 Packing and Unpacking

2.5.1 Hughes Haul movers will apply an additional charge for Packing and Unpacking Services

2 people- \$35 per hour

3 people- \$50 per hour

4 people- \$65 per hour

Cost for any necessary moving supplies will be passed along to the customer. Example: Boxes, tape, Bubble Wrap, etc.

2.5.2 Hughes Haul Movers is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Hughes Haul Movers reserves the right to decline any moves consisting of extremely large or fragile items.

### 2.6 Piano Charges

- Spinets \$300.00
- Baby Grand- \$350.00
- Grand- \$400.00

<b>Date Proposed</b>	: 5/24/2014
<b>Effective Date:</b>	

## South Carolina Household Goods Tariff

## 2.7 Articles, Special Servicing

- 2.7.1 The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.
- 2.7.2 Hughes Haul Movers will require a detailed inventory provided by the customer and customer packing of Special handling Items. These items will incur and additional charge for transport.

Guns -\$50
Jewelry -\$150
Financial Documents- \$50

#### 2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Hughes Haul Movers

#### **SECTION 3**

#### 3.0 RULES AND REGULATIONS

#### 3.1 Claims

- 3.1.1 Hughes Haul Movers will document any items with previous damage before loading. Customer will be asked to sign off on damaged items before it will be loaded.
  - 3.1.2 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading including photographs of all damaged items.
- 3.1.3 Claimant must notify carrier of all claims for concealed damage within 15 days of the move. Hughes Haul Movers must be given reasonable opportunity to inspect damaged items.
- 3.1.4 Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, Hughes Haul Movers reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify Hughes Haul Movers immediately. They will complete a Damage Report before they

Date Proposed: 5/24/2	2014
Effective Date:	

## South Carolina Household Goods Tariff

leave your site. If you discover damage after the move, call the office within 15 days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

### 3.2 Computing Charges

Hughes Haul Movers rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

### 3.3 Governing Publications

Hughes Haul Movers rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

#### 3.4 Items of Particular Value

Hughes Haul Movers does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. Hughes Haul Movers will not accept responsibility for safe delivery of such articles if they come into Hughes Haul Movers possession with or without Hughes Haul Movers knowledge.

### 3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Hughes Haul Movers Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

#### 3.6 Delays

Hughes Haul Movers shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

Date	Proj	posed:	: 5/	24,	/201	4
Effec	tive	Date.				

#### **SECTION 4**

#### 4.0 PROMOTIONS

Hughes Haul Movers shall apply the following promotions, in a uniform and nondiscriminatory fashion:

### 4.1 Military/Senior Citizens

A promotional rate of normal hourly service charges for moving, packing and unpacking items listed below will be applied for customers who are active duty military, disabled veterans, and senior citizens that provide proper proof of same. Extra chargeable items will follow rates in Section 2. 2.1. Moves will be conducted on a "straight time" basis, with a minimum hourly charge as set out in Section 1.2 plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the Hughes Haul Movers office location, and the movers estimate return time to the office location. The hourly rates and charges are indicated below:

Number of Movers	Hourly Rate
Senior Citizen	\$95.00
Military	\$95.00
Student	\$100.00
Assisted Living Facility (in house)	\$80.00
( move in)	\$90.00

Above rates reflect a move with 2 men and one truck. Additional men \$20 per hour. Additional truck \$50 per hour.

#### Additional yearly promotional offers will include:

- Spring into Summer moving event \$150 off total move during June/July/Aug
- Our gift to you- December moving event \$200 off total move During December
- Frequent Customer Promotion- (Assisted living facilities) Every 6th move FREE (In town or in house, single unit, 2 men only)
- New Customer Promotion- (assisted living facilities) Schedule one move- receive one move of equal value FREE (free move must be in conjunction with paid move, free moves must be within

30 days of initial paid move, in house and new patient, does not include fuel charge)

- Multiple Mover Discount- (multiple moves with same customer) \$300 off 2nd or 3rd move
- Free Packing and Supplies (boxes, tape, bubble wrap) with a 2 BR move

Date Proposed:	5/24/2014
Effective Date: _	